

YOU MAKE THE

Difference

City of Manitowoc

STAR Award

Presented to

Mark DeZeeuw

The City of Manitowoc takes great pleasure in presenting you with this Award recognizing you for going above and beyond your assigned scope of work!

Your work ethic is commendable! On behalf of the citizens of our City we congratulate you!

Dated this 28th Day of May
Two Thousand and Fifteen.



**For the
CITY OF MANITOWOC**



Mayor Justin M. Nickels



STAR

Special Thanks and Recognition

Date: 4-24-15

Employee Recognized: Mark DeZeeuw

Recommended By: Chad Scheinoha

Short description of "STAR-worthy" action: _____

Last Saturday there was a partial power outage in the city. Due to a variety of reasons we lost power in the entire bridge house imidieatly, including the phones. There a bridge tender on duty at the bridge house at this time and he had no way to cummunicate because the phone lines were down. On Monday Mark assessed the malfunctions of the bridge system and repaired the problem of the backup power not working. This was a standard repair and part of Marks job. See attached for continued explanation.

Please return this form to your Manager

Print Form

STAR continued:

Mark went above and beyond his duties when he looked into the future and asked what would have happened if there was a major emergency happening at this time. The answer to this question was "no communication at the bridges". Knowing this, Mark devised a low cost solution to the problem. He installed a UPS (small battery backup) for the phone lines at the bridge. Now if there ever is a time when more than one power system fails at the same time, the bridge tenders will still have power to the phones. They will be able to make phone calls for a limited time to communicate.