

Manitowoc County Mobility Management Transportation Resource Directory

Bridging Resources to Better Meet
Transportation Needs

Presented in part by:



About This Directory

The Manitowoc County Transportation Resource Directory was put together by the Manitowoc Mobility Manager. The Mobility Management Project is a cooperative effort to coordinate transportation needs, services, and programs through several public and private organizations including Maritime Metro Transit and the Manitowoc County Aging and Disability Resource Center. This binder is presented in part by Manitowoc's One-Stop Transportation Call Center: a referral source for all of your transportation needs.

The resource directory was designed in an effort to increase transportation opportunities for Manitowoc County residents by informing individuals of the various options available to them. In the directory you will find information on: transportation services and providers, paratransit programs, Medical Assistance, volunteer opportunities, and in-home services.

Please note that the information provided is subject to change. Any questions, concerns, or comments may be directed to the Manitowoc Mobility Manager:

Linda Grider
Mobility Manager
4319 Expo Drive
Manitowoc, WI 54220
Phone: 920-683-5111



Questions for Passengers

1. Is there a bus stop near your home? (this is always the most affordable option-buses are 100% accessible and will kneel to curb level for easy boarding)

-Information on Maritime Metro Transit's fixed-route bus system is available on page 3-5

-Travel companions are available for new riders who would like help becoming comfortable and familiar with the bus system, please see Bus Buddy section on page 12-1

2. Can you take a cab? (note: for ambulatory passengers only-cabs are not equipped to transport passengers in wheelchairs)

-Maritime Cab and Delivery: 686-1300, see page 4-15 for more information

3. Have you asked a friend or relative?

4. If you are affiliated with a church have you called and asked if there is a volunteer who can take you?



Brandt Buses, Inc.

Description of Service: School bus service, charter and rental service for birthdays, weddings, etc.

Riders Eligible: Anyone

Accessible: Yes

Service Area: Manitowoc County and beyond (does not travel out of state)

Hours of Operation: As needed

Cost: 1.29 per mile + \$10.30 per hour, \$75 minimum

For more information or to schedule a ride, contact:

Brandt Buses
71 Albert Dr.
Manitowoc, WI 54220
Phone: 920-682-8823

Executive Coaches of Wisconsin, LLC

Description of Service: Luxury bus service for special events and occasions

Riders Eligible: Anyone

Accessible: No

Service Area: State of Wisconsin

Hours of Operation: 24/7

Cost: Call for price quote

For more information or to schedule a ride, contact:

Executive Coaches of Wisconsin, LLC
7017 CTH JJ
Manitowoc, WI 54220
Phone: 920-374-1406

N.E.W. Coaches

Description of Service: Motor coach service for charters and tours

Riders Eligible: Anyone

Accessible: No

Service Area: State of Wisconsin

Hours of Operation: 24/7

Cost: Call for price quote

For more information or to schedule a ride, contact:

N.E.W. Coaches
P.O. Box 116
Two Rivers, WI 54241
Phone: 920-793-8393

Limousine Services

Stardust Limousine LLC

Phone: 920-682-5767, toll free 1-800-392-5767
Email: stardust@stardustlimousine.com
Website: www.stardustlimousine.com

Executive Coaches of Wisconsin, LLC

7017 CTH JJ
Manitowoc, WI 54220
Phone: 920-374-1406

Presidential Limousine Services

1915 Jefferson St.
Two Rivers, WI 54241-2619
Phone: 920-793-1039

Go Airport Connection

Phone: 920-683-3683, toll free 1-800-236-5450
Email: info@goairportconnection.com
Website: www.mkelimo.com

Car Rentals

Enterprise Rent-A-Car

4611 Expo Drive (Inside the First Chrysler showroom)
Manitowoc, WI 54220
Phone: 920-652-9994, toll free 1-800-RENT-A-CAR
Website: www.enterprise.com

Lulloff Rentals, LLC

1401 Washington St.
Manitowoc, WI 54220
Phone: 920-682-0121, toll free 1-800-236-3893
Email: glulloff@lsol.net

U-Save Auto Rental

1015 S. 26th St.
Manitowoc, WI 54220
Phone: 920-682-8024, toll free 1-888-872-8311
Website: www.usave.com

Wheelchair Accessible Rentals and Vehicle Modification

A&J Mobility

333 Washington St.
Valders, WI 54245
Phone: 920-775-9333, toll free 1-888-775-7750 (Extension 704)
Email: administrator@aandjvans.com
Website: www.aandjmobility.com, www.ajvans.com

Ferry

Lake Michigan Car Ferry

(Daily crossings from Manitowoc, WI to Ludington, MI mid-May through mid-Oct)
900 S. Lakeview Drive
Manitowoc, Wisconsin 54220
Phone: 920-684-0888 , toll free 1-800-841-4243
Website: www.ssbadger.com

Airport

Manitowoc County Airport

(Full service for corporate, transient, student and rental pilots)
1805 Freedom Way, Manitowoc, WI 54220
920-683-4594
Magnus Aviation 920-682-0043

Elderly Program

Description of Service: Curb-to-curb transportation for elderly persons residing in Manitowoc County. Assist-to-Transport is the contracted provider for this service.

Riders Eligible: Certified users 65 and older who are ambulatory.

*To obtain an application visit www.maritimemetro.com, call 920-683-4560, or stop into the Maritime Metro Transit office at 915 S. 11th St.

Wheelchair Accessible: No

Service Area: Manitowoc County

Hours of Operation: M-F 8am-4pm, no service on weekends or holidays

Cost: One-way fares:
Local trips-\$2
Rural trips longer than 10 miles-\$3
Meal Sites-\$0.75

For more information or to schedule a ride, contact:

Maritime Metro Transit Intermodal Transfer Center
915 South 11th Street
Manitowoc, WI
Phone: (920) 683-4560, TDD# 1-800-947-3529
Fax: 920-686-5020
Email: mail@maritimemetro.com
Website: www.maritimemetro.com

*If you are certified and need to schedule a ride, call Assist-to-Transport at 920-682-8820.

Maritime Metro Transit ADA Specialized Transportation

Description of Service: Curb-to-curb service (door-to-door available for an additional charge) for certified users with disabilities unable to use Maritime Metro Transit fixed-route bus service for 1 or more of the following reasons: 1. unable to use a fully accessible mode of transportation, 2. able to use accessible transportation, but accessible transportation is not available, 3. there are environmental barriers (distance, terrain, weather) or architectural barriers (such as lack of curb ramps) under public control, preventing the individual from getting to or from accessible transportation. Assist-to-Transport is the contracted provider for this service.

Riders Eligible: Certified users (see above paragraphs for requirements)

*To obtain an application visit www.maritimemetro.com, call 920-683-4560, or stop into the Maritime Metro Transit office at 915 S. 11th St.

Wheelchair accessible: Yes

Service Area: Trips must be within $\frac{3}{4}$ of a mile from the bus route in Manitowoc or Two Rivers.

Hours of Operation: M-F 5am-8pm, Sat 9am-4pm, no service on Sundays or Holidays.

Cost: \$3 one-way, an additional \$2 each way for door-to-door pick-up.

*Personal care attendants ride free

For Additional Information, Contact:

Maritime Metro Transit Intermodal Transfer Center
915 South 11th Street
Manitowoc, WI
Phone: (920) 683-4560, TDD# 1-800-947-3529
Fax: 920-686-5020
Email: mail@maritimemetro.com
Website: www.maritimemetro.com

*If you are certified and need to schedule a ride, call Assist-to-Transport at 920-682-8820.

Rural Disabled Program

Description of Service: Curb-to-curb and door-to-door transportation for disabled or non-ambulatory individuals residing in rural Manitowoc County. Assist-to-Transport is the contracted provider for this service.

Riders Eligible: Certified users (for persons disabled or non-ambulatory residing in the rural areas of Manitowoc County).

*To obtain an application visit www.maritimemetro.com, call 920-683-4560, or stop into the Maritime Metro Transit office at 915 S. 11th St.

Wheelchair Accessible: Yes

Service Area: Manitowoc County

Hours of Operation: M-F 8am-4pm, No service on weekends or holidays

Cost: Rural disabled bus route- \$1.75
Non-route- \$4.50

For more information or to schedule a ride, contact:

Maritime Metro Transit Intermodal Transfer Center
915 South 11th Street
Manitowoc, WI
Phone: (920) 683-4560, TDD# 1-800-947-3529
Fax: 920-686-5020
Email: mail@maritimemetro.com
Website: www.maritimemetro.com

*If you are certified and need to schedule a ride, call Assist-to-Transport at 920-682-8820.

Bus Buddy Program

What is a bus buddy?

A travel companion matched with a new rider to help them become comfortable and familiar with the bus system.

Who can request a bus buddy?

Anyone interested in Maritime Metro Transit and its routes can ask for a Bus Buddy.

Is there a fee for a buddy?

There is no charge for this service. Bus Buddies are volunteers who want to help new Maritime Metro Transit riders.

When do buddies ride?

Buddies are available during regular MMT hours of service.

Can I become a bus buddy?

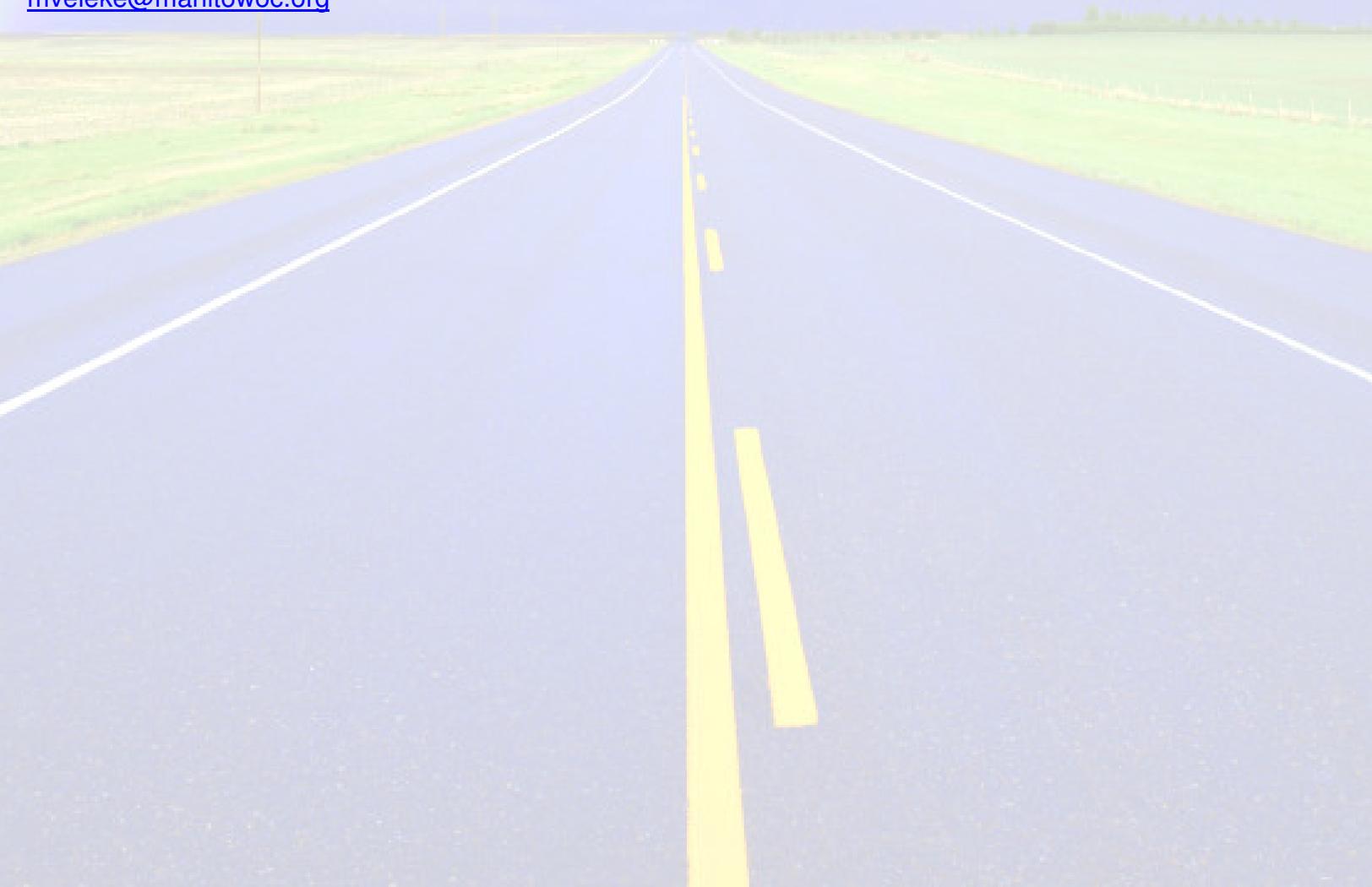
Yes! Buddies are volunteers who enjoy riding the bus and helping others. Training is provided. Call for Info.

Contact:

Maritime Metro Transit

920-683-4560

mveleke@manitowoc.org



Volunteer Opportunities

Benefits of Volunteering

Volunteering has a meaningful, positive impact on your community. But did you know that it can have many benefits for you too? Here are some reasons to volunteer:

- Feel needed and valued
- Be an active part of the community
- Enhance your resume
- Discover new interests and hobbies
- Meet new people
- Inspire others

Volunteer Opportunities

Bus Buddy: Becoming a Bus Buddy is an excellent opportunity to help others in the community by teaching them how to ride the bus, please see page 12-1 for more information.

Volunteer Driver: Make a tremendous contribution to the community by becoming a volunteer driver. Volunteer drivers assist elderly and disabled individuals with transportation for medical appointments, shopping, and other activities. Volunteers may donate as little or as much time as they feel able. Call Linda Grider at (920) 683-5111 for more information or to request an application.

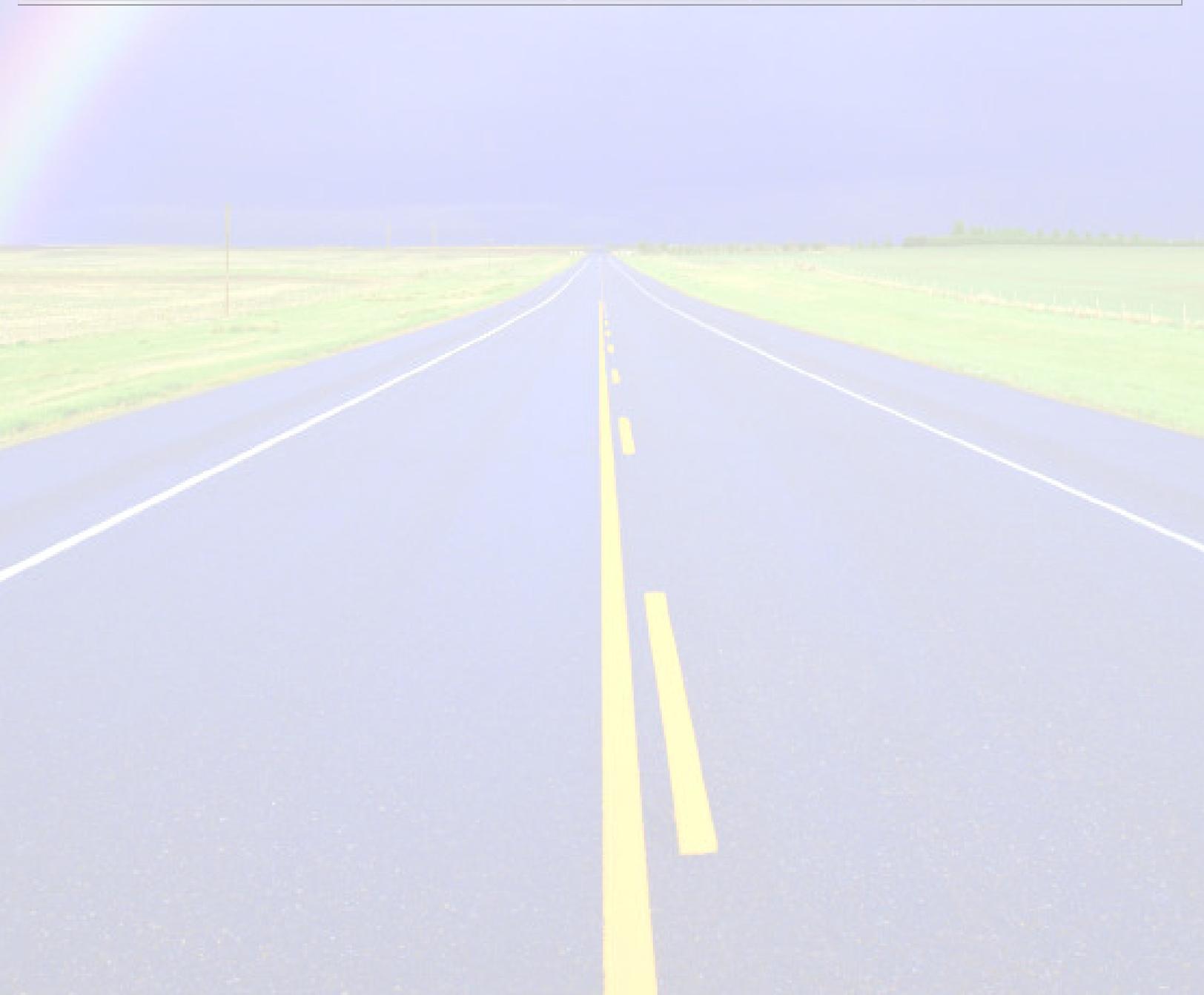


In-Home Services

	Phone	Home Health Aide	Companion Homemaker	Transport Charge	Other Services
Annee Time Assistance	920-686-9421	Costs can vary no min.	Costs can vary no min.	per mi.charges	Non-Medical as needed Caring Companion Care Escort to appointments Errand service Grocery shopping Light housekeeping Laundry Services Activities (structured) Daily "TLC" Phone Calls Organizational Assistance Verbal cueing Medication reminders Meal prep and planning Monitor safety while bathing Assistance with bill paying Assistance with pet care Referral services Incidental Transportation Travel companion
At Home Assistance, LLC	920-973-2404	Costs can vary no min.	Costs can vary no min.	per mi.charges	Costs can vary with services
*Calumet **Medical Center#	849-7505	\$16.00 Per Hr Minimum	None	\$.50 per mi.	Drop In Service Telephone reminders
Caregivers Home Health	686-9222 Chilton: 849-7183	\$20.25 1 hr. min.	\$13.25 1 hr. min	\$.35 per mi.	\$17.75 Bathing Service

2 Caring Hearts	920-860-1646	Costs can vary no min.	Costs can vary no min.		Non-Medical as needed Caring Companion Care Escort to appointments Errand service Grocery shopping Light housekeeping Laundry Services Activities (structured) Daily "TLC" Phone Calls Organizational Assistance Verbal cueing Medication reminders Meal prep and planning Monitor safety while bathing Light Yard Work Assistance with pet care Incidental Transportation Travel companion
Comfort Keepers	(920) 458-2806 1-800-788-1078	Call for cost	Call for cost	Varies	Non-Medical Incidental Transportation Errand Services Grocery shopping Light housekeeping Laundry Services Medication Reminders Meal Prep. Grooming, Bathing & Hygiene Toileting & Incontinence Feeding/Special diets Dementia Care Respite Mobility Assistance Transferring & Positioning Live-in & 24 hour care
*Holy Family Memorial Homecare	320-8441	\$17.40 Minimum 1 hr. min.	\$13.60 Minimum 1 hr. min.	\$.50 per mi.	In-home Beautician Services
Helping Hands	684-4357	Call for cost	Call for cost	Included in quote	Non-Medical Errand service Grocery shopping Light housekeeping Meal prep Activities (structured) Travel companion
HomeCare Health Services	684-7155	\$16.50 Wkdy \$17.00 wkend 1 hr. min.	\$13.00 2 hr. min.	\$.25 per mi.	Alzheimer Specialist Staff Shopping Service Caring Companion Errand service Grocery shopping Light housekeeping

					Meal prep and planning Activities as needed Assistance with bathing Assistance with bill paying
Home Instead Senior Care	(920) 482-0653	Call for cost	Call for cost	Varies	Non-Medical Caring Companion Care Escort to appointments Grocery shopping Light housekeeping Assist with laundry/ironing Assist with Pet Care Medication Reminders Meal prep and planning Monitoring of safety while bathing Assistance with bill paying Mobility Assistance Incidental Transportation



Glossary

accessible: a general term used to describe the degree to which a product (e.g., device, service, environment) is accessible by as many people as possible. An accessible vehicle accommodates passengers with disabilities and meets requirements for lifts, ramps, and securement systems as specified in the Federal Code of Regulations.

ADA: The Americans with Disabilities Act, or ADA, is a congressional bill that was signed into law by the George H.W. Bush in 1990. The ADA is designed to protect people with physical or mental disabilities from discrimination in employment, housing, education, and all other public services. Under the ADA, a disability is characterized as being "a physical or mental impairment that substantially limits a major life activity."

ambulatory: capable of walking.

charter bus: a bus transporting a group of persons on a common purpose trip, under a single contract, at a fixed price. The contracting party acquires the exclusive use of a bus for its passengers to travel together under a single itinerary.

curb-to-curb: riders are picked up at the curb in front of their residences and dropped off at the curb of their destination.

demand responsive: refers to the kind of transit service where a passenger requests a ride from a specific location at a certain time.

door-thru-door: the passenger receives assistance with getting ready, getting to the vehicle, getting off the vehicle, and getting inside the destination.

door-to-door: the passenger receives assistance getting from their door to the vehicle and getting off of the vehicle and to the door of their destination.

fixed-route: refers to transit services where vehicles run on regular, pre-designated, pre-scheduled routes with little or no deviation.

intermodal: those issues or activities which involve or affect more than one mode of transportation, including transportation connections, choices, cooperation and coordination of various modes.

kneeling bus: a feature on a bus which lowers the floor to the curb or to near-curb level to make it easier for passengers to board, especially for senior citizens and persons with disabilities.

medical assistance: please see medical assistance section (pg. 10-1)

mobility manager: a mobility manager responds to and influences the demands of the market by undertaking actions and supportive strategies, directly or in collaboration with others, to provide a full range of options by coordinating transportation efforts throughout a county, municipality, or region. Mobility managers help customers find ways to move from place to place according to their need while helping transportation providers maximize the utilization of all their resources.

non-accessible: not equipped to accommodate passengers with mobility devices or wheel chairs.

non-ambulatory: unable to walk about.

paratransit: demand response transportation service available for disabled and elderly persons unable to use the fixed-route bus service. Paratransit can include smaller vans or buses.

volunteer driver program: services that use unpaid assistants or drivers to provide transportation.